

Department Name: INDEPENDENT REVIEW PANEL

Reporting Period: FY 2002-2003 FOURTH QUARTER

| I. Performance Initiatives | Page 2 |
|--------------------------------|--------|
| II. Personnel Status | Page 4 |
| III. Financial Performance | Page 5 |
| IV. Department Director Review | Page 6 |

Department Name: INDEPENDENT REVIEW PANEL Reporting Period: FY 02-03 FOURTH QUARTER

MAJOR PERFORMANCE INITIATIVES-<u>EXTERNAL FACT-FINDING & DISPUTE RESOLUTION</u>.

Describe Key Initiatives and Status

Check all that apply

| County Mgr. Priority (Circle One): People Service Technology Fiscal Responsibility OPERATE A CREDIBLE MECHANISM TO HELP RESOLVE SERIOUS COMPLAINTS BY CITIZENS. • PROVIDE A CITIZEN FRIENDLY COMPLAINT PROCESSING SERVICE TO COMPLETE UP TO 32 COMPLAINTS PER MONTH. • Complaints received 1st Q. 95; 2nd Q. 100; 3rd Q. 96 100; 3rd Q. 96 100; 3rd A. 96 100; 3rd B. 87; 3rd 88 | X Strategic Plan HH2 X Business Plan Budgeted Priorities X Customer Service ECC Project Workforce Dev. Audit Response Other (Describe) |
|--|---|
| County Mgr. Priority (Circle One): People Service Technology Fiscal Responsibility OPERATE A CREDIBLE MECHANISM TO HELP RESOLVE SERIOUS COMPLAINTS BY CITIZENS. • INCREASE RECOGNITION OF IRP PROCESS AVAILABILITY BY PRESENTING TO MORE THAN 50 COMMUNITY GROUPS PER YEAR. | X Strategic Plan PS-4 X Business Plan Budgeted Priorities X Customer Service ECC Project Workforce Dev. Audit Response Other (Describe) |
| County Mgr. Priority (Circle One): People Service Technology Fiscal Responsibility OPERATE A CREDIBLE MECHANISM TO HELP RESOLVE SERIOUS COMPLAINTS BY CITIZENS. • DOCUMENT 12 CHANGES IN COUNTY BUSINESS POLICY OR PRACTICE. No. of Policy or Practice Changes 1; 2; and 6 | X Strategic Plan PS-3 X Business Plan Budgeted Priorities X Customer Service ECC Project Workforce Dev. Audit Response Other (Describe) |
| County Mgr. Priority (Circle One): People Service Technology Fiscal Responsibility IMPROVE COMMUNITY/POLICE RELATIONS – MAINTAIN AN EFFICIENT AND RESPECTABLE PROCESS OF CIVILIAN REVIEW OF LAW ENFORCEMENT INTERNAL AFFAIRS INVESTIGATIONS. • AN OUTGOING TRANSPARENT MEDIA CONTACT STRATEGY HELPS TO KEEP THE PROCESS RESPECTABLE AND IS COST EFFECTIVE. | X Strategic Plan PS-3 X Business Plan Budgeted Priorities X Customer Service ECC Project X Workforce Dev. Audit Response Other (Describe) Page 2 of 6 |

Department Name: INDEPENDENT REVIEW PANEL Reporting Period: FY 02-03 FOURTH QUARTER

| County Mgr. Priority (Circle One): People Service Technology Fiscal Responsibility IMPROVE COMMUNITY/POLICE RELATIONS — IMPROVE CITIZEN UNDERSTANDING OF JUSTIFIABLE USE OF FORCE BY LAW ENFORCEMENT. • CONTINUE TO FACILITATE LAW ENFORCEMENT STANDARDS DEVELOPMENT AND MONITORING OF HIGH QUALITY ARRESTS AND UTILIZE THE CRB'S POLICE COMMUNITY RELATIONS TASK FORCE MEETINGS TO HELP EDUCATE CITIZENS. | XStrategicPlan HH-6 X Business Plan Budgeted Priorities X Customer Service Workforce Dev. ECC Project Audit Response Other (Describe) |
|--|---|
| County Mgr. Priority (Circle One): People Service Technology Fiscal Responsibility IMPROVE OR HELP RESTORE CONSTRUCTIVE COUNTY/CITIZEN RELATIONS — CONDUCT AN OUTREACH EDUCATION CAMPAIGN, WHICH INCLUDES SIX HALF-DAY TRAINING WORKSHOPS. • COMPLETED IMPLEMENTATION OF THE FIRM, FAIR AND FRIENDLY: POLICE COMMUNITY RELATIONS LEADERSHIP PROGRAM IN COLLABORATION WITH THE CRB AND MDPD. | X Strategic Plan PS-3 X Business Plan Budgeted Priorities X Customer Service X Workforce Dev. ECC Project Audit Response Other (Describe) |
| County Mgr. Priority (Circle One): People Service Technology Fiscal Responsibility | Strategic Plan Business Plan Budgeted Priorities Customer Service Workforce Dev ECC Project Audit Response Other (Describe) |
| County Mgr. Priority (Circle One): People Service Technology Fiscal Responsibility | Strategic Plan Business Plan Budgeted Priorities Customer Service Workforce Dev ECC Project Audit Response Other (Describe) |
| County Mgr. Priority (Circle One): People Service Technology Fiscal Responsibility | Strategic Plan Business Plan Budgeted Priorities Customer Service Workforce Dev ECC Project Audit Response Other |

10/31/03 Page 3 of 6

Department Name: INDEPENDENT REVIEW PANEL

Reporting Period: FY 02-03 FOURTH QUARTER

PERSONNEL SUMMARY

A. Filled/Vacancy Report

| | Filled as of | | Actual Number of Filled and Vacant positions at the end of each quarter | | | | | | | |
|------------------|-----------------------|-----------------|---|--------|-----------|--------|-----------|--------|-----------|--------|
| NUMBER | September 30 of Prior | Current Year | Quarter 1 | | Quarter 2 | | Quarter 3 | | Quarter 4 | |
| OF | Year | Budget | Filled | Vacant | Filled | Vacant | Filled | Vacant | Filled | Vacant |
| FULL-TIME | | | | | | | | | | |
| POSITIONS* | 5 | 5 | 5 | 0 | 5 | 0 | 5 | 0 | 4 | 1 |

^{*} Public Safety Departments should report the sworn versus non-sworn personnel separately and Departments with significant part-time, temporary or seasonal help should report these separately.

Notes:

B. Key Vacancies

C. Turnover Issues

Office Support Specialist 2 vacated position.

D. Skill/Hiring Issues

E. Part-time, Temporary and Seasonal Personnel (Including the number of temporaries long-term with the Department)

F. Other Issues

10/31/03 Page 4 of 6

Department Name: INDEPENDENT REVIEW PANEL Reporting Period: FY 02-03 FOURTH QUARTER

FINANCIAL SUMMARY

(All Dollars in Thousands)

| | | CURRENT FISCAL YEAR | | | | | | | | |
|-----------|---------|---------------------|---------|---------|---------|---------|-------------|---------|--|--|
| | PRIOR | | Quarter | | | | | | | |
| | YEAR | Total | | | | | | % of | | |
| | | Annual | | | | | | Annual | | |
| | Actual | Budget | Budget | Actual | Budget | Actual | \$ Variance | Budget | | |
| Revenues | | | | | | | | | | |
| • | General | | | | | | | | | |
| • | Funds | | | | | | | | | |
| • | | | | | | | | | | |
| • | | | | | | | | | | |
| Total | | - | | | | | | | | |
| Expense* | | | | | | | | | | |
| Personnel | 375,157 | 402,900 | 100,725 | 90,650 | 402,900 | 404,075 | +1,175 | 100.29% | | |
| Operating | 17,645 | 18,100 | 4,525 | 25,543 | 18,100 | 16,760 | - 1,340 | 93% | | |
| Capital | 1,846 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | |
| Total | 394,644 | 421,000 | 105,250 | 116,193 | 421,000 | 420,835 | 9,835 | 99.96% | | |

^{*} Expenditures may be reported by activity as contained in your budget or may be reported by category (personnel, operating and capital).

Equity in pooled cash (for proprietary funds only)

| Equity in pooled easi (for proprietary runds only) | | | | | | | | | |
|--|------------|-----------------------------|-----------|-----------|-----------|--|--|--|--|
| Fund/ | | Projected at Year-end as of | | | | | | | |
| Subfund | Prior Year | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| Total | | | | | | | | | |

Comments:

(Explain variances, discuss significant in-kind services, provide status of aged receivables at 30-60-90-+ days and those scheduled for write-off, if applicable)

The fourth quarter expenditure budget is based on 25% of the annual budget (as required by the Miami-Dade County Charter).

Entire departmental appropriation is received from general fund revenues.

Personnel:

The Personnel cost variance is due to previously noted increases in expenses associated with the DROP, a reclassification and Elections compensation.

Reimbursement received from CRB for temporary overage position.

Reimbursement received from DROP payment and Elections compensation.

10/31/03 Page 5 of 6

Department Name: INDEPENDENT REVIEW PANEL Reporting Period: FY 02-03 FOURTH QUARTER

STATEMENT OF PROJECTION AND OUTLOOK

The Department projects to be within authorized budgeted expenditures and projects that available revenues will exceed expenses except as noted below:

Notes and Issues:

(Summarize any concern or exception, which will prohibit the Department from being within authorized budgeted expenditures and available revenues)

DEPARTMENT DIRECTOR REVIEW

The Department Director has reviewed this report in its entirety and agrees with all information presented including the statement of projection and outlook.

Signature Department Director

Eduardo I. Diaz, Ph.D., Executive Director

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10/31/03 Page 6 of 6

Date October 31, 2003